



Anywhere...  
By Yourself...  
Before Others...



All THAI Customers can enjoy the convenience and ease of Internet Check-in. Just only input the confirmed reservation code, the system will process pre check-in immediately.

You can check-in a maximum of 4 passengers, yourself and 3 companions, provided all have been electronic ticket booked in one single reservation. You can view seat plans, change your seat, edit Frequent Flyer Program numbers and also print your own boarding pass at home if your destination is eligible. Furthermore, Mobile Boarding Pass through MMS and through your E-mail is enabling to single passenger, single flight in one reservation and travelling on domestic flight, departing from Bangkok, Chiang Mai and Phuket.

Internet Check-in can be made from 1 to 24 hours prior to scheduled flight departure at all THAI check-in online stations, in Thailand and abroad.

**"Please quote your Royal Orchid Plus membership number each time when making a reservation."**

*Note: This service is not available for passengers who request special seating or airport special assistance.*

## **1. Begin Check-in**

Enter passenger's reservation code to start check-in.

The screenshot shows the THAI Check-in website interface. On the left, there is a 'Check-in' logo and a 'Conditions' section with a bulleted list of terms. Below this is a text prompt: 'Please enter your reservation code, then click "Next".' A text input field contains the reservation code 'S7NXDS', followed by a red 'Next' button. On the right side, there is a section titled 'OTHER CHECK-IN' which includes a small photo of a person at a counter, a QR code, and two sub-sections: 'Counter Check-in' and 'Mobile Check-in'.

**Check-in**  
Conditions:

- Enjoy the convenience and ease of internet check-in for THAI/THAI Smile operated flights. Check-in can be made from 2 to 24 hours prior to scheduled flight departure at all [THAI/THAI Smile check-in online stations](#). THAI/THAI Smile reserves the right to deny boarding if passenger's travel documents are not complete. More information is available at [FAQ](#).  
> [User Guide](#)

Please enter your reservation code, then click "Next".

Reservation Code :

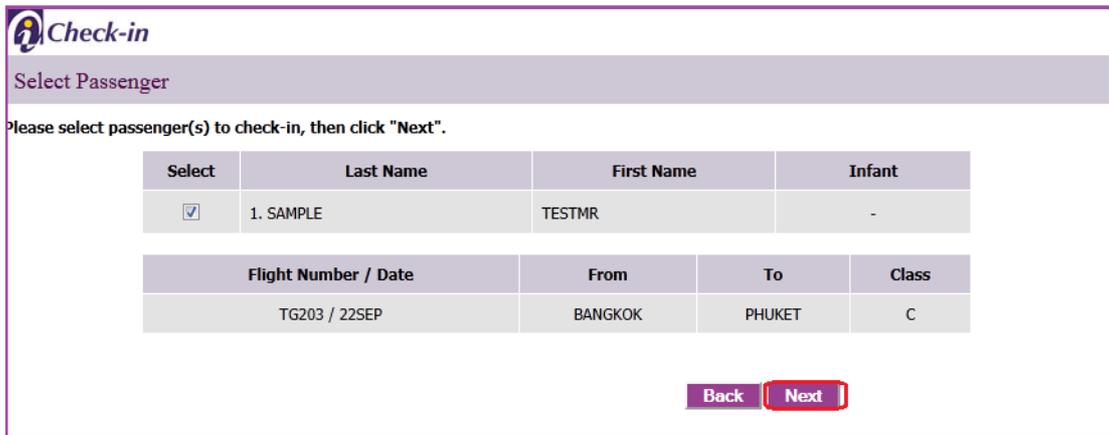
**OTHER CHECK-IN**

 **Counter Check-in**  
Friendly flight check-in and on ground services information

 **Mobile Check-in**  
Save your time with THAI advance check-in through [m.thairways.com](http://m.thairways.com) along with Mobile Boarding Pass enables.

## 2. Select Passenger

Tick the Select column in front of the selected Last Name. Click Next, then the Review Check-in screen is displayed.



**Check-in**

Select Passenger

Please select passenger(s) to check-in, then click "Next".

Select	Last Name	First Name	Infant
<input checked="" type="checkbox"/>	1. SAMPLE	TESTMR	-

Flight Number / Date	From	To	Class
TG203 / 22SEP	BANGKOK	PHUKET	C

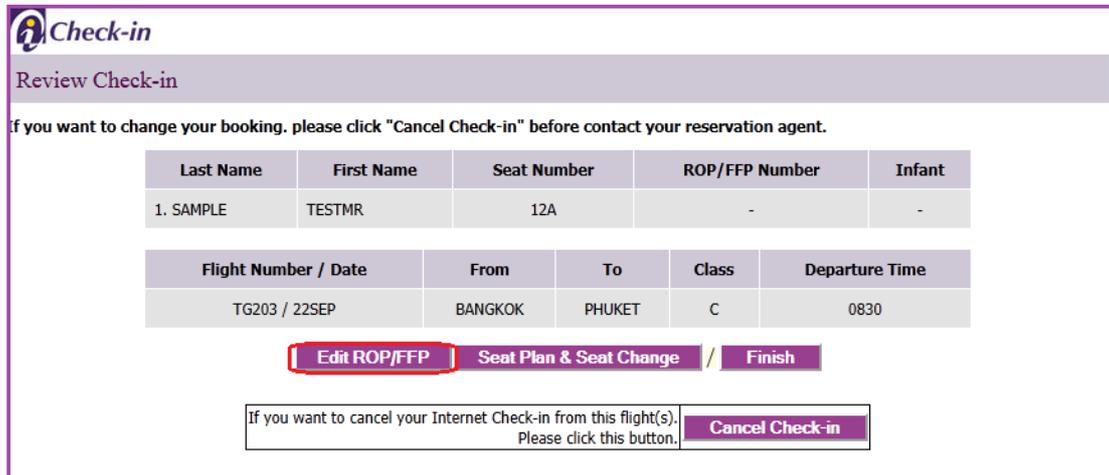
[Back](#) [Next](#)

## 3. Review Check-in

There are 4 editing and changing buttons: Edit ROP/FFP, Seat Plan & Seat Change, Finish and Cancel Check-in.

Note: Passenger who would like to change their flight after checked-in, click Cancel Check-in before the reservation is changed.

3.1 Click Edit ROP/FFP to edit Royal Orchid Plus or Frequent Flyer Number.



**Check-in**

Review Check-in

If you want to change your booking, please click "Cancel Check-in" before contact your reservation agent.

Last Name	First Name	Seat Number	ROP/FFP Number	Infant
1. SAMPLE	TESTMR	12A	-	-

Flight Number / Date	From	To	Class	Departure Time
TG203 / 22SEP	BANGKOK	PHUKET	C	0830

[Edit ROP/FFP](#) [Seat Plan & Seat Change](#) / [Finish](#)

If you want to cancel your Internet Check-in from this flight(s), Please click this button. [Cancel Check-in](#)

- Entering ROP/FFP Number and click Confirm

**Check-in**

**Edit Royal Orchid Plus or Frequent Flyer Program number**

Please select the airline carrier code which must correspond to your frequent flyer membership number before edit the frequent flyer number then click "Confirm".

Last Name	First Name	Seat Number	ROP/FFP Number
1.SAMPLE	TESTMR	12A	<input type="text"/>

- Mileage is accrued according to the paid class of service and booking class code.
- Please note that by editing the frequent flyer number on this page, the same change will be made to all flights using Internet Check-in.
- Please keep all boarding passes until miles are credited to your account.

### 3.2 Click Seat Plan & Seat Change to select new preferable seat.

**Check-in**

**Review Check-in**

If you want to change your booking, please click "Cancel Check-in" before contact your reservation agent.

Last Name	First Name	Seat Number	ROP/FFP Number	Infant
1. SAMPLE	TESTMR	12A	-	-

Flight Number / Date	From	To	Class	Departure Time
TG203 / 22SEP	BANGKOK	PHUKET	C	0830

If you want to cancel your Internet Check-in from this flight(s), Please click this button.

- Entering new preferable seat number and click Confirm

**Check-in**

**Change Seat**

Upper deck

> More details for seat plan

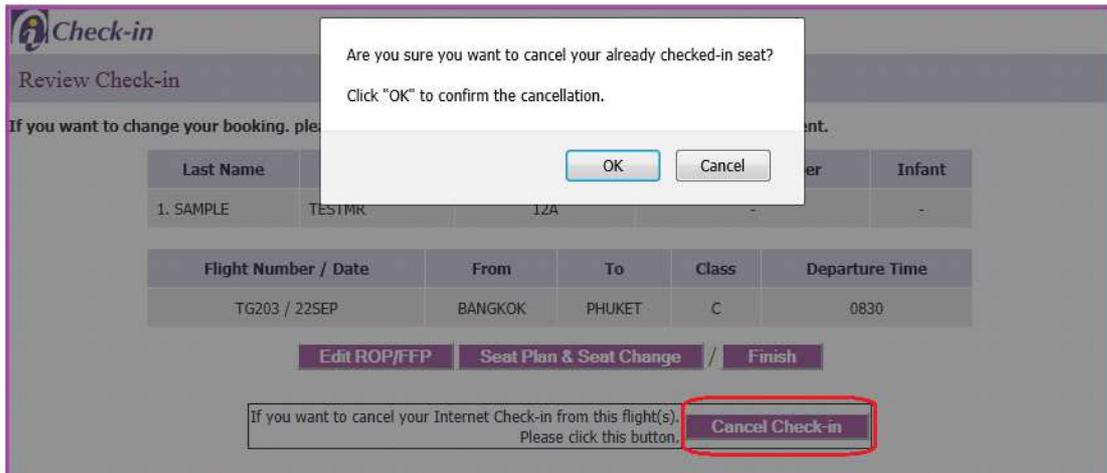
Flight Number	From	To
TG203	BANGKOK	PHUKET

Passenger Name	Current Seat	New Seat
1. SAMPLE TESTMR	12A	14J

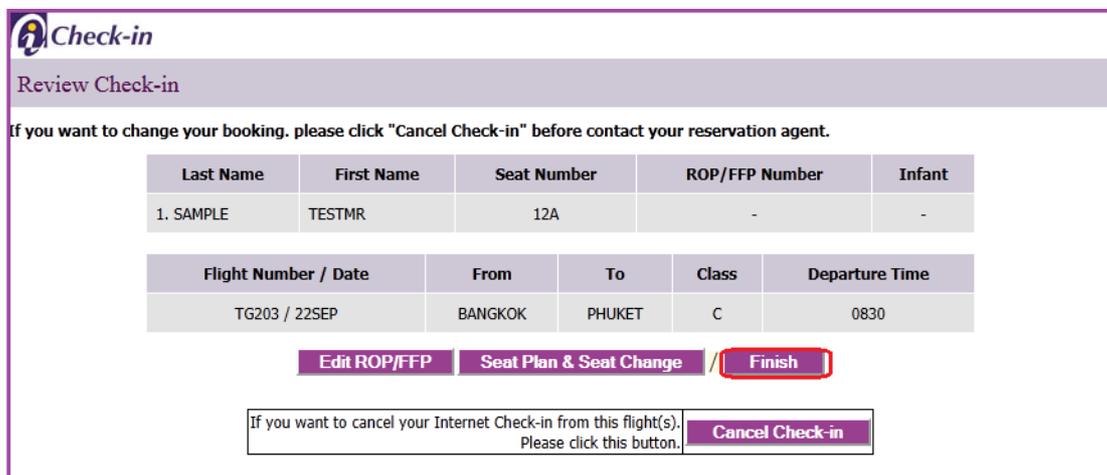
## How to change seat(s)

- Single or Multiple Change can be done (one seat at a time) by clicking on current seat then the new preferred vacant seat.
- Click “Confirm” when all preferred seat(s) is selected.
- To change seat on the connecting flight, click at the “Flight Number”
- Seat change on the other airline connecting flight is not available.

3.3 Click Cancel Check-in, if you would like to change the booking or cancel from the flight. And confirm their cancellation by clicking OK.



3.4 Click Finish to complete check-in, then to Confirm Check-in step.



## 4. Confirm Check-in

Get through your Home Print Boarding Pass and Mobile Boarding Pass.

4.1 When the destination where Home Print Boarding Pass and Mobile Boarding Pass is **eligible**, [View Boarding Pass](#) and [Get Mobile Boarding Pass](#) are active.

 **Check-in**

Confirm Check-in

Your Internet Check-in is completed.

Last Name	First Name	Seat Number	ROP/FFP Number	Infant
SAMPLE	TESTMR	12A	-	-

Flight Number / Date	From	To	Class	Departure Time
TG203 / 22SEP	BANGKOK	PHUKET	C	0830

- Click 'View Boarding Pass' to review and print your Home Print Boarding Pass.
- In certain cases, 'View Boarding Pass' may not be active due to the following reasons:
  - your **destination is not eligible** for Home Print Boarding Pass
  - your e-ticket purchase is made using credit card via telephone sale / web sale  
Please contact THAI/THAI Smile Internet check-in counter at the airport to obtain your boarding pass.
- Click 'Get Mobile Boarding Pass' to receive Mobile Boarding Pass through MMS or through your e-mail.
  - 'Get Mobile Boarding Pass' will be active when you are a single passenger, single domestic flight departing from Bangkok, Chiang Mai and Phuket.
- If you have **baggage** to be checked, please proceed to THAI/THAI Smile Internet check-in counter at the airport.
- To facilitate your Baggage Identification, please download a **Baggage ID card** that you can print and place inside your checked baggage.
- If you would like to make further changes, please **reenter iCheck-in**.

Thank you for using THAI/THAI Smile Internet Check-in

[Print This Page](#) [View Boarding Pass](#) [Get Mobile Boarding Pass](#)

- To receive Home Print Boarding Pass, please click [View Boarding Pass](#), then select printing.
- To receive Mobile Boarding Pass, please click [Get Mobile Boarding Pass](#).
- You can select to get your boarding pass through MMS or through E-mail and fill in your mobile number or e-mail address, then click Send MMS or Send E-mail.

 **Check-in**

Get Mobile Boardingpass

**Through MMS**

- Please enter your mobile phone number and select your service provider then click 'Send MMS'  
- This service is available for the number registered in Thailand only (6 Bath/MMS not include Vat.)

Service Provider	Your Mobile Number (08-XXXXXXXX)
Please Select ▾	08- <input type="text"/>

[Back](#) [Send MMS](#)

**Through E-mail**

- Please specify your E-mail address then click 'Send E-mail'

E-mail Address
<input type="text"/>

[Back](#) [Send E-mail](#)

## Importance Information:

- Mobile Boarding Pass enables when you are single traveller with single domestic flight departing from **Bangkok, Chiang Mai and Phuket**.
- Mobile Boarding Pass's sender name through your E-mail is only 'boardingpass@thaiairways.com'.

4.2 If the destination where Home Print Boarding Pass is eligible, but Mobile Boarding Pass is not eligible, View Boarding Pass is active and Get Mobile Boarding Pass is inactive.

 **Check-in**

Confirm Check-in

Your Internet Check-in is completed.

Last Name	First Name	Seat Number	ROP/FFP Number	Infant
SAMPLE	ANJANAMRS	17B	-	-

Flight Number / Date	From	To	Class	Departure Time
TG600 / 22SEP	BANGKOK	HONG KONG	C	0800

- Click 'View Boarding Pass' to review and print your Home Print Boarding Pass.
- In certain cases, 'View Boarding Pass' may not be active due to the following reasons:
  - your **destination is not eligible** for Home Print Boarding Pass
  - your e-ticket purchase is made using credit card via telephone sale / web salePlease contact THAI/THAI Smile Internet check-in counter at the airport to obtain your boarding pass.
- Click 'Get Mobile Boarding Pass' to receive Mobile Boarding Pass through MMS or through your e-mail.
  - 'Get Mobile Boarding Pass' will be active when you are a single passenger, single domestic flight departing from Bangkok, Chiang Mai and Phuket.
- If you have **baggage** to be checked, please proceed to THAI/THAI Smile Internet check-in counter at the airport.
- To facilitate your Baggage Identification, please download a **Baggage ID card** that you can print and place inside your checked baggage.
- If you would like to make further changes, please **reenter iCheck-in**.

Thank you for using THAI/THAI Smile Internet Check-in

[Print This Page](#) [View Boarding Pass](#) [Get Mobile Boarding Pass](#)

4.3 The destination where Home Print Boarding Pass and Mobile Boarding Pass is **not eligible**, View Boarding Pass and Get Mobile Boarding Pass are inactive.

 **Check-in**

Confirm Check-in

Your Internet Check-in is completed. **Please contact check-in counter for your boarding pass.**

Last Name	First Name	Seat Number	ROP/FFP Number	Infant
SAMPLE	THANINMR	16A	TG-ZY72774	-

Flight Number / Date	From	To	Class	Departure Time
TG403 / 23SEP	BANGKOK	SINGAPORE	C	0800

- Click 'View Boarding Pass' to review and print your Home Print Boarding Pass.
- In certain cases, 'View Boarding Pass' may not be active due to the following reasons:
  - your **destination is not eligible** for Home Print Boarding Pass
  - your e-ticket purchase is made using credit card via telephone sale / web salePlease contact THAI/THAI Smile Internet check-in counter at the airport to obtain your boarding pass.
- Click 'Get Mobile Boarding Pass' to receive Mobile Boarding Pass through MMS or through your E-mail.
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- If you have **baggage** to be checked, please proceed to THAI/THAI Smile Internet check-in counter at the airport.
- To facilitate your Baggage Identification, please download a **Baggage ID card** that you can print and place inside your checked baggage.
- If you would like to make further changes, please **reenter iCheck-in**.

Thank you for using THAI/THAI Smile Internet Check-in

[Print This Page](#) [View Boarding Pass](#) [Get Mobile Boarding Pass](#)

## Home Print Boarding Pass Image

iCheck-in
Page 1 of 1

**BOARDING PASS**  
ROYAL SILK CLASS

AIRLINE STAMP

**NAME OF PASSENGER / ชื่อผู้โดยสาร:**  
SERIBURI.THANAKORNMR

**SEAT / ที่นั่ง:** 12K    **SEQUENCE NO. / ลำดับที่:** 9

**Ticket / หมายเลขตั๋ว:** TG\*G ZD74851

**ETKT 21727 292659903**

**GATE CLOSURE / ปิดประตูขึ้นเครื่อง:** 10    **DEPARTURE / เวลาขึ้นเครื่อง:**

**FLIGHT / เที่ยวบิน:** TG602 / 4SEP

**FROM / จาก:** BANGKOK / BKK

**TO / ไป:** HONG KONG / HKG

**SPECIAL MEAL / อาหารพิเศษ:**

**GATE / ประตู:**    **BOARDING TIME / เวลาขึ้นเครื่อง:** 1805

**Information before you fly**

\* This boarding pass is valid for the specified flight, date, time and passenger's name only.  
 \* THAI reserves the right to refuse passenger(s) with improper travel documents.  
 \* Reservations are subject to cancellation if you are not on board the aircraft at least 20 minutes prior to departure.  
**Arriving at the Airport**  
 Please report to THAI Internet check-in counter at least 60 minutes prior to scheduled departure time for international flight or at least 45 minutes prior to scheduled departure time for domestic flight with the following items:

- This Home Print Boarding Pass
- Travel Documents e.g. Passport, ID Card, Visa and health Certificates (if applicable)
- Credit / Debit card used to purchase the flight's e-ticket (if applicable)

**For Bangkok Suvarnabhumi Airport:**

- International flight, please proceed to THAI Internet check-in counter J1.
- Domestic flight, please proceed to THAI Internet check-in counter C15. Note that passenger(s) without baggage to be checked may proceed directly to the boarding gate.

For Gate Staff

TG602 / 4SEP    BKK - HKG

**NAME OF PASSENGER / ชื่อผู้โดยสาร:**  
SERIBURI.THANAKORNMR

**SEAT / ที่นั่ง:** 12K    **SEQUENCE NO. / ลำดับที่:** 9

**Ticket / หมายเลขตั๋ว:** TG\*G ZD74851

**ETKT 21727 292659903**

## Mobile Boarding Pass Image

